

An Inside Look At The New Gmail



Gmail is Google's flagship productivity application. Since its full launch in 2009 it has been the premier free email service with a current user count that exceeds 1.5 billion worldwide.

As a business tool, it's hard to beat Gmail with its seamless interoperability with the other core Google apps (Contacts, Calendar, Drive, etc.) Gmail gives the mobile business professional an edge when it comes to communications, sharing information and organizing processes.

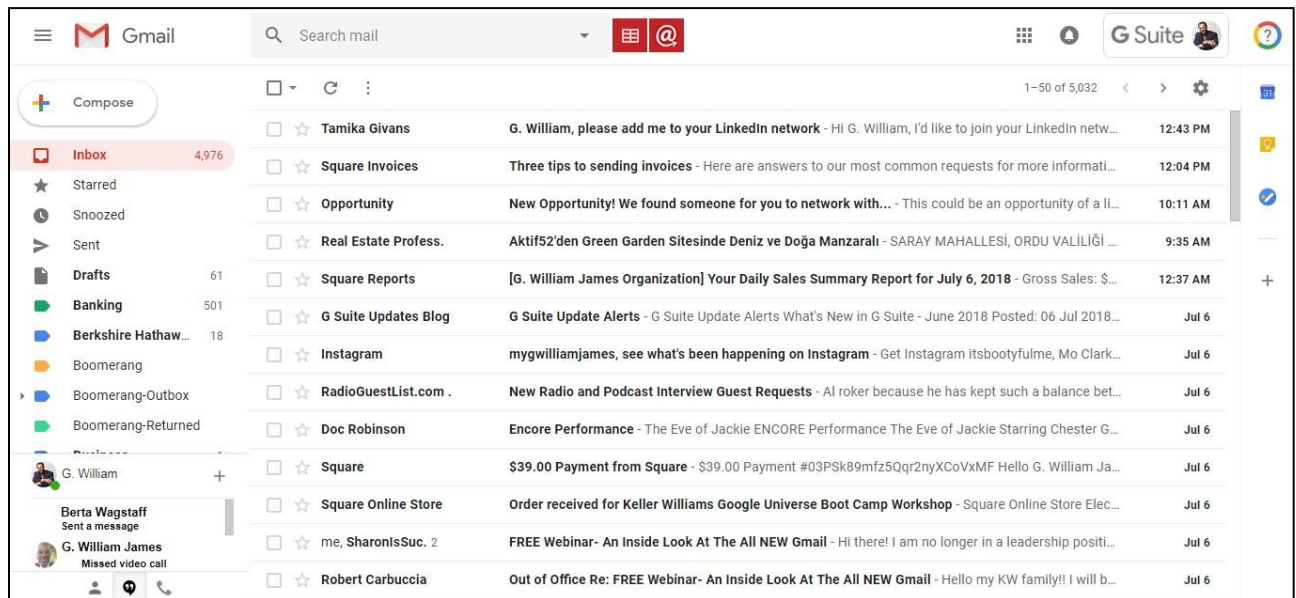
Google Gmail



Gmail Features and Benefits

- Generous (15GB) mailbox
- Simple to organize
- Flexible and transparent
- Easy to set up on mobile devices
- account Interoperability with Microsoft Outlook email and calendar
- Mobile email, calendar and IM access
- Gmail contacts compatible with many applications
- An IMAP server for mobile use
- Converge all your email accounts to one Gmail account
- Telephone and videoconferencing functions

The New Gmail Inbox

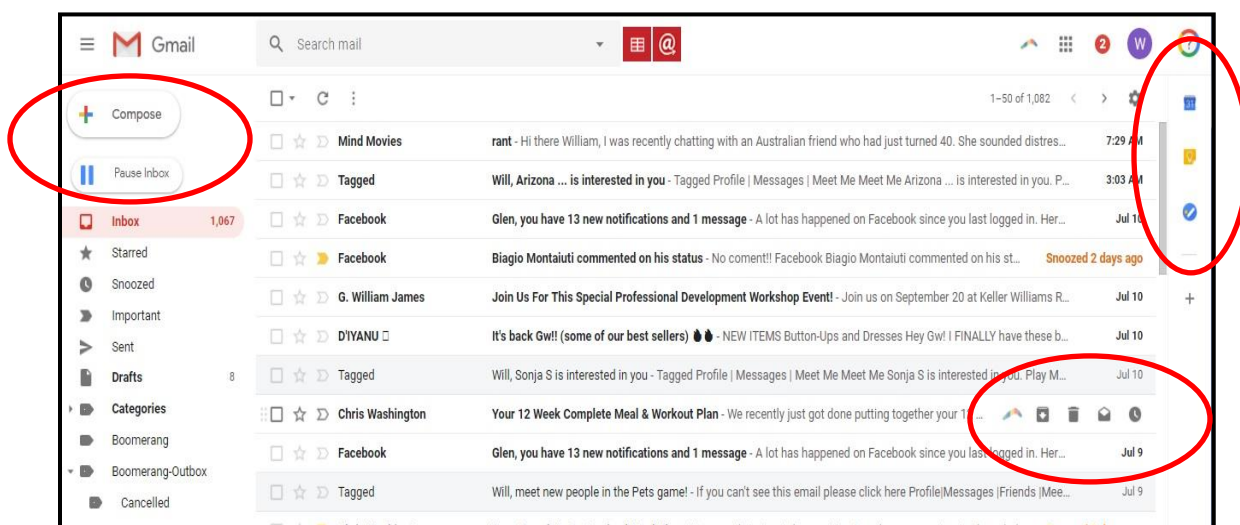


With Gmail, the ultimate mobile office starts here.

Once you've opened your Gmail, let's look at your inbox.

Your Gmail inbox is a most powerful tool for sending, receiving and managing your email, including those from multiple accounts. Having one place to open and manage your email is a major time saver and helps to keep the flow of information more organized. Whether you're on your iPhone or iPad, Android device or Blackberry, you will always have the same email in the same organized place, along with synchronized contacts and calendar events

Gmail's New Look

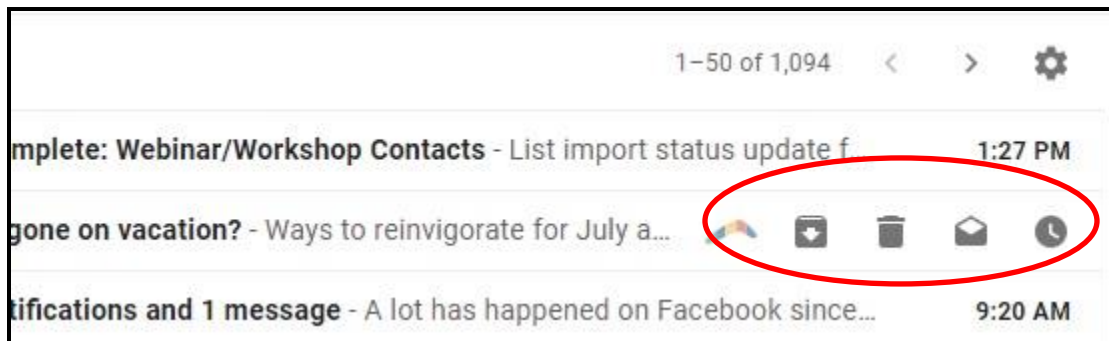


Once you've opted to use the new Gmail graphic interface, your screen will go through a few changes. Most of these have simply been repositioned while a few are useful additions. The image above shows three of the most prominent available features:

1. In the upper left, the three vertical icons make it convenient to access your **Google Calendar** without leaving the inbox. **Google Keep** is a handy note management app that will keep important information synced between your desktop and mobile devices. **Tasks** allows you to manage your things-to-do and stay productive. Tasks should never be added to your calendar.

Tap the plus + below tasks to open the Marketplace, to find powerful apps designed to compliment Gmail.

2. When you hover over a message in the inbox, you will discover a more convenient way to manage that one email.



From this menu from left to right, you will be able to:

Archive a message: Simply skip the inbox. Take a message out of the inbox and store it under labels. You will find that message in a label or under **More> All Mail**.



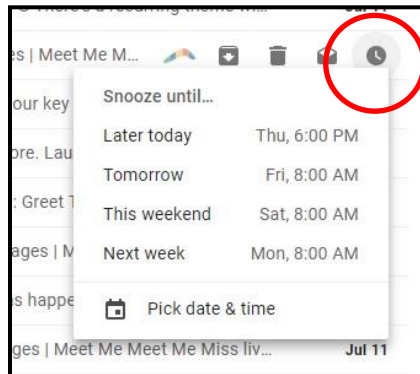
To delete a message, click and send the email to the trash where it stores 30 days.



To mark an email as unread, click and the opened message changes to bold print.



To snooze a message, click and set a time to come back into the inbox later.



Moving to the left side of the inbox screen, I've circled the icon for **Pause Inbox**. This new feature is a part of Boomerang, a Gmail add-on I'll discuss a bit later. This fantastic tool allows you to pause your inbox from receiving new messages for a set time. It can be customized to allow certain individuals' emails to come through and to send an auto-reply to senders while the inbox is being paused.

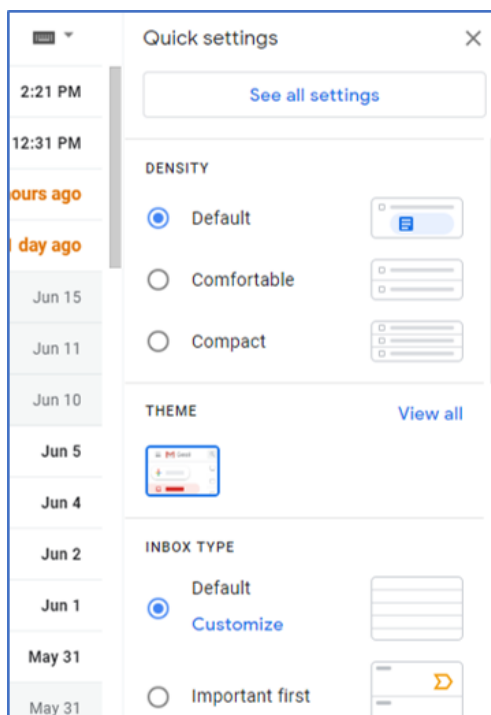


To further customize your Gmail inbox and how email is managed, let's go into Settings and get started. On the right side of the screen, click the gear icon and select Settings.

We will focus on the more advanced and lesser known but useful features in Gmail.

Sort Your Inbox

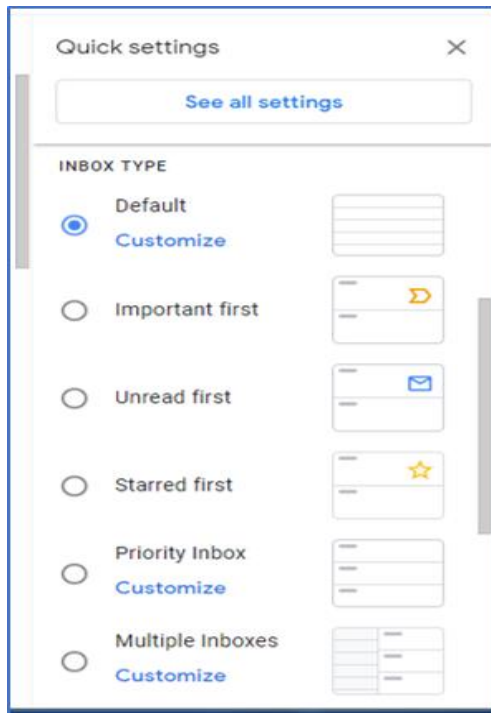
Google has added a few new features onto Gmail that changes how you see your mail in the inbox, multiple ways to sort it, or to automatically bring the mail you want to see most to the surface. There's also a new interface, which brings some convenience to setting up the page:



Click on the Settings icon to open “Quick settings”. Here you can change how the inbox itself is displayed.

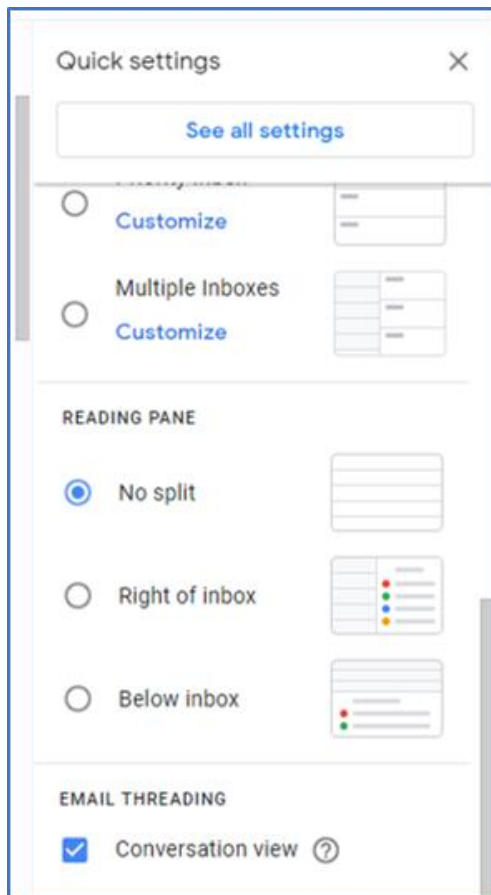
Density relates to the general size, smaller text brings more messages to the screen, for example.

You can give your Gmail inbox some flavor by selecting a **theme**.



It's easy to sort your mail by customizing the **Inbox Type**. Gmail will place what you want to see first at the top of the inbox, and all the rest will stay below. Sort by Important first, unread mail or what's starred, customize a priority inbox based on keywords or labels, or multiple inboxes. custom sections that you can view alongside your inbox.

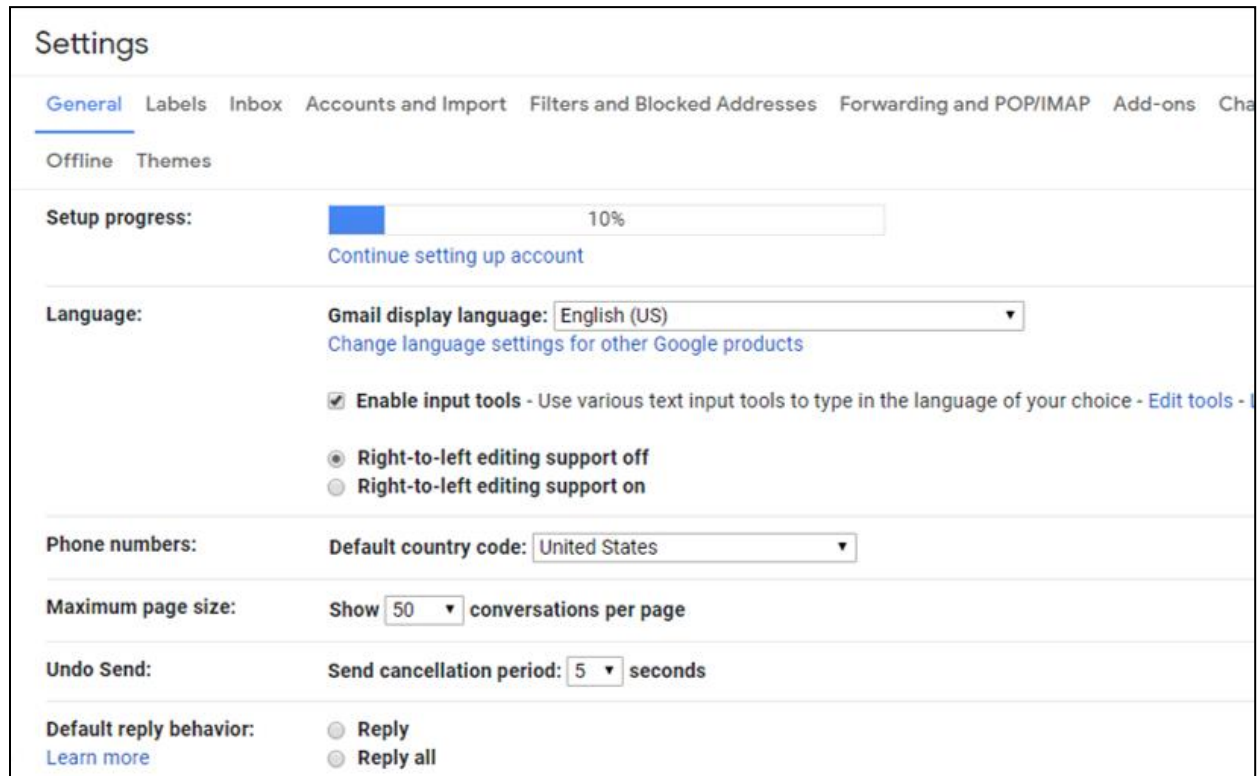
These Quick settings are simply ways



If you like the idea of a **reading pane** on the screen, you have your choice of placing it just to the right of the inbox or below. Select a message and read its contents without leaving the inbox itself.

Gmail Settings

Starting with the General tab, customize how the Gmail inbox displays. Remember that all of these settings are optional, and if you make a change and don't like it, you can easily undo the change.



The screenshot shows the Gmail Settings interface with the 'General' tab selected. The 'Setup progress' bar is at 10%. The 'Language' section shows 'Gmail display language' set to 'English (US)' with a link to 'Change language settings for other Google products'. Below this, 'Enable input tools' is checked, and 'Right-to-left editing support' is set to 'off'. The 'Phone numbers' section shows 'Default country code' set to 'United States'. The 'Maximum page size' section shows 'Show 50 conversations per page'. The 'Undo Send' section shows 'Send cancellation period' set to '5 seconds'. The 'Default reply behavior' section shows 'Reply' selected over 'Reply all', with a 'Learn more' link.

Settings

[General](#) [Labels](#) [Inbox](#) [Accounts and Import](#) [Filters and Blocked Addresses](#) [Forwarding and POP/IMAP](#) [Add-ons](#) [Cha](#)

[Offline](#) [Themes](#)

Setup progress: 10%
[Continue setting up account](#)

Language: Gmail display language: English (US)
[Change language settings for other Google products](#)

☒ Enable input tools - Use various text input tools to type in the language of your choice - [Edit tools](#) - [Learn more](#)

☒ Right-to-left editing support off
☐ Right-to-left editing support on

Phone numbers: Default country code: United States

Maximum page size: Show 50 conversations per page

Undo Send: Send cancellation period: 5 seconds

Default reply behavior: ☒ Reply
☐ Reply all
[Learn more](#)

In Settings, the **General** tab is to the upper left. Here we have the options to:

- Set the **Page size**- number of messages and contacts per page;
- **Images**- option to always display images that come with incoming emails
- **Undo Send** – enable and set cancellation period up to 30 seconds
- Set the **Default reply behavior** when responding to an email
- Set the **Default text style**- the font, size and color of the text you type

Hover actions:	<input checked="" type="radio"/> Enable hover actions - Quickly gain access to archive, delete, mark as read, and snooze controls on hover. <input type="radio"/> Disable hover actions
Send and Archive: Learn more	<input type="radio"/> Show "Send & Archive" button in reply <input checked="" type="radio"/> Hide "Send & Archive" button in reply
Default text style: (Use the 'Remove formatting' button on the toolbar to reset the default text style)	<div> Sans Serif ▾ T^T ▾ A ▾ ✕ </div> <div>This is what your body text will look like.</div>
Images:	<input checked="" type="radio"/> Always display external images - Learn more <input type="radio"/> Ask before displaying external images - This option also disables dynamic email.
Dynamic email: Learn more	<input checked="" type="checkbox"/> Enable dynamic email - Display dynamic email content when available. Developer settings
Smart Compose personalization: (Smart Compose is personalized to	<input checked="" type="radio"/> Personalization on <input type="radio"/> Personalization off

- Enable **Hover actions** if you would like to see the menu options for an individual email.
- The **Send and archive** setting allows you to archive incoming email after you've responded
- Set the **Default text style**- the font, size and color of the text you type
- When **Dynamic email** is set, messages with a lightning bolt you can respond without a reply
- When **Smart Compose** is on, Gmail will offer suggestions to complete sentences.

Conversation View: (sets whether emails of the same topic are grouped together)	<input checked="" type="radio"/> Conversation view on <input type="radio"/> Conversation view off
Nudges: Learn more	<input checked="" type="checkbox"/> Suggest emails to reply to - Emails you might have forgotten to respond to will appear at the top of your inbox <input checked="" type="checkbox"/> Suggest emails to follow up on - Sent emails you might need to follow up on will appear at the top of your inbox
Smart Reply: (Show suggested replies when available.)	<input checked="" type="radio"/> Smart Reply on <input type="radio"/> Smart Reply off
Desktop notifications: (allows Gmail to display popup notifications on your desktop when new email messages arrive) Learn more	<input type="radio"/> New mail notifications on - Notify me when any new message arrives in my inbox or primary tab <input type="radio"/> Important mail notifications on - Notify me only when an important message arrives in my inbox <input checked="" type="radio"/> Mail notifications off

- Toggle the **Conversation view**- emails to be displayed separately or as a continuing thread
- When **Nudges** is on Gmail will suggest and remind you about emails you should respond.
- **Smart reply** will suggest responses to certain emails when made active.
- **Desktop Notifications** will pop-up a new email notifier from anywhere in Google

Stars: Drag the stars between the lists. The stars will rotate in the order shown below when you click successively. To learn the name of a star for search, hover your mouse over the image.

Presets: 1 star 4 stars all stars

In use: ★

Not in use: ★ ★ ★ ★ ★ ★ ★ ★ ★ ★

Keyboard shortcuts: ☒ Keyboard shortcuts off
[Learn more](#) ☐ Keyboard shortcuts on

Button labels: ☒ Icons
[Learn more](#) ☐ Text

My picture: [Choose a picture you'd like people to see when you email them or interact in Google products.](#)
[Learn more](#)

Create contacts for auto-complete: ☒ When I send a message to a new person, add them to Other Contacts so that I can auto-complete to them next time
☐ I'll add contacts myself

- **Stars-** allows you to highlight messages from the inbox . A very useful feature!
- **Keyboard Shortcuts** are handy if you are comfortable using hotkeys and shortcut keys
- **Button Labels** appear when you select an email. Choose text or icon labels
- Use **My picture** to upload a photo that will represent you throughout all Google apps
- **Create Contacts for auto-complete** remembers email addresses of incoming email.

Settings

General Labels Inbox Accounts and Import Filters and Blocked Addresses Forwarding and POP/IMAP Chat Labs Offline Themes

Signature: (appended at the end of all outgoing messages)
[Learn more](#)

☐ No signature
☒ G. William James <gwj2000@juno.com>

Sans Serif T B I U A [Icons] [Icons] [Icons] [Icons]

☒ Insert this signature before quoted text in replies and remove the "..." line that precedes it.

Personal level indicators: ☐ No indicators
☒ Show indicators - Display an arrow (>) by messages sent to my address (not a mailing list), and a double arrow (») by messages sent only to me.

Snippets: ☒ Show snippets - Show snippets of the message (like Google web search!).
☐ No snippets - Show subject only.

Vacation responder: (sends an automated reply to incoming messages. If a contact sends you several messages, this automated reply will be sent at most once every 4 days)
[Learn more](#)

☒ Vacation responder off
☐ Vacation responder on

First day: January 30, 2015 ☐ Last day: (optional)

Subject: [Text Box]

Message: [Text Box]

- **Add Signature Option** – will be added to the bottom of new messages
- **Multiple Signatures-** Once you have another account forwarded to your Gmail, you can send messages out under that address. A great feature is adding a unique

signature for each address, or Alias Name. You won't see this feature available until you add another account. We'll do that next.

- Use the **Vacation responder** to automate your out-of-office notification.

Make sure you select save at the bottom of the page to keep your settings. Remember that changing these settings is easy. If you don't like what you've set, change it without effecting the existing email in your account.

If you have more than one Gmail account, perhaps one for personal and another for business use, or if your business uses Gmail as its email provider, it is a convenient idea to bring all of your email into one account, and organize them so each account still stays separate. Before getting started, make sure you have all usernames and passwords handy.

Forwarding A Gmail Account To Another Gmail Account

Before adding email accounts to be forwarded to Gmail make these two small changes:

Go to **Settings > Forwarding and POP/IMAP**

In POP Download, select "Enable **POP** for all mail that arrives from now on".

In IMAP Access, select "**Allow IMAP**". Save the changes at the bottom.

The screenshot shows the Gmail 'Forwarding and POP/IMAP' settings page. At the top, there is a navigation bar with tabs: General, Labels, Inbox, Accounts, Filters, Forwarding and POP/IMAP (selected), Chat, Web Clips, Labs, Offline, and Themes. The main content area is divided into three sections: Forwarding, POP Download, and IMAP Access. The Forwarding section has a 'Learn more' link and a button to 'Add a forwarding address'. Below this is a tip: 'You can also forward only some of your mail by creating a filter!'. The POP Download section has a 'Learn more' link and three radio button options: 'Enable POP for all mail (even mail that's already been downloaded)', 'Enable POP for mail that arrives from now on' (selected), and 'Disable POP'. Below these is a dropdown menu for 'When messages are accessed with POP' set to 'keep Gmail's copy in the Inbox'. The IMAP Access section has a 'Learn more' link and two radio button options: 'Enable IMAP' (selected) and 'Disable IMAP'. At the bottom of the IMAP section, it says 'Status: IMAP is enabled'.

Return to **Settings > Accounts>**


Forwarding A Gmail Account To Another Gmail Account

1. Open the Gmail Account you are forwarding from (Go to switch accounts)
2. In the top right, click Settings .
3. Click the Forwarding and POP/IMAP tab.
4. In the "Forwarding" section, click Add a forwarding address.
5. Enter the email address you want to forward messages to.

You can also forward your company's email account, your Hotmail, AOL or Internet email accounts into Gmail. Each account can be customized to remain separate even while in the inbox at the same time.

Forwarding Non- Gmail Accounts To Your Gmail Account

The following steps are taken from [Google Support](#):

1. Open your Gmail account.
2. At the top right, click the gear .
3. Select **Settings**.
4. Select the **Accounts and Import** tab.
5. In the "Check mail from other accounts (using POP3)" section, click **Add a mail account**.
6. Enter the full email address of the account to forward, then click **Next Step**
7. Some email clients can be easily set up with **Gmailify**. If offered the option, choose it.
8. Enter your password.
9. Now you have a few options to choose from. Here's our recommended settings:
 - **Leave a copy of retrieved messages on the server** - Check the box. Otherwise the emails in your other account will be deleted and you'll only be able to access them in Gmail. [Learn more](#).
 - **Always use a secure connection (SSL) when retrieving mail** - Keep checked. For some accounts, you may need to uncheck this option. [Learn more](#).
 - **Label incoming messages** - Check the box if you'd like to easily see which emails in your inbox came from this account.
 - **Archive incoming messages** - Don't check. Only check if you don't want to see new messages from the other account in your inbox.

Click **Add Account**. If you get an error message while getting set up, click the **Show error details** link to find out more about what's not working.

If you get a message saying that POP is disabled, go to the settings page of your other email account and look for a way to enable POP.

If you get a message saying that POP is unavailable, your email provider may not support POP.

You can also try [other ways to move emails to Gmail](#).

For other errors, visit our [Problems with Mail Fetcher](#) troubleshooter.

Once your account has been added successfully, you'll be asked if you want to be able to [send mail as this address](#). This lets you compose messages in Gmail but have them appear to be sent from your other email account.

Gmail will check your other account for new emails periodically. You can see when the other account was last checked from the "Accounts and Import" tab.

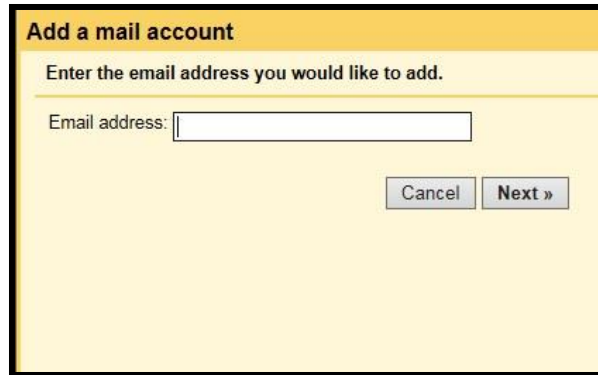
Import mail and contacts: Learn more	Import from Yahoo!, Hotmail, AOL, or other webmail or POP3 accounts. Import mail and contacts
Send mail as: (Use Gmail to send from your other email addresses) Learn more	James Williams <jameswilliams2851@gmail.com> Add another email address
Check mail from other accounts: Learn more	Add a mail account
Using Gmail for work?	Over 5M businesses like yours use G Suite to power their email. Learn more
Grant access to your account: (Allow others to read and send mail on your behalf) Learn more	Add another account Mark as read <input checked="" type="radio"/> Mark conversation as read when opened by others <input type="radio"/> Leave conversation unread when opened by others Sender information <input checked="" type="radio"/> Show this address and the person who sent it ("sent by ...") <input type="radio"/> Show this address only (jameswilliams2851@gmail.com)
Add additional storage:	You are currently using 0 GB (0%) of your 15 GB. Need more space? Purchase additional storage

My instructions are very similar with a few different suggestions:

Send Mail As- here you can create multiple email identities (alias names) for email to use. If you receive an email forwarded from your website's email for example, Gmail can send the reply using the same address of the original message. Creating a unique signature for each is possible as well.

Check mail using POP3:- A new feature that will make regular searches of your POP3 email from other clients, If the client doesn't allow forwarding, this feature will just sign in as you and download your mail into Gmail.

Select **Add a mail account**. Enter the email address to forward into the wizard.

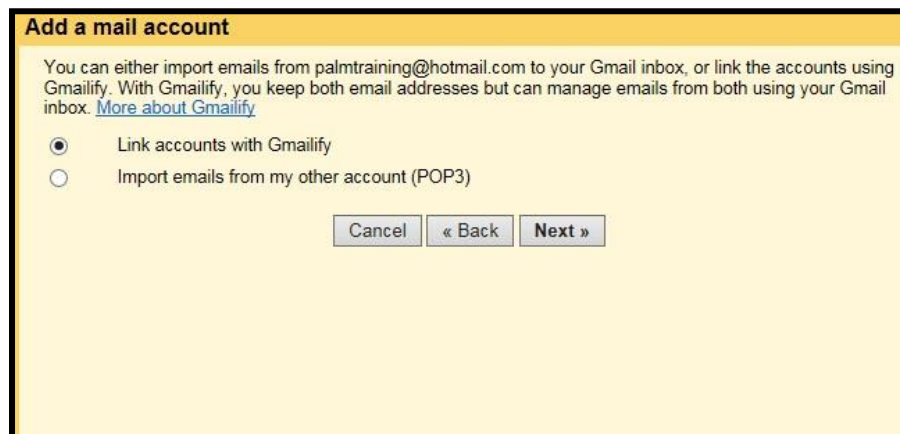


Add a mail account

Enter the email address you would like to add.

Email address:

Most email clients can be easily set up with **Gmailify**. If offered the option, choose it.



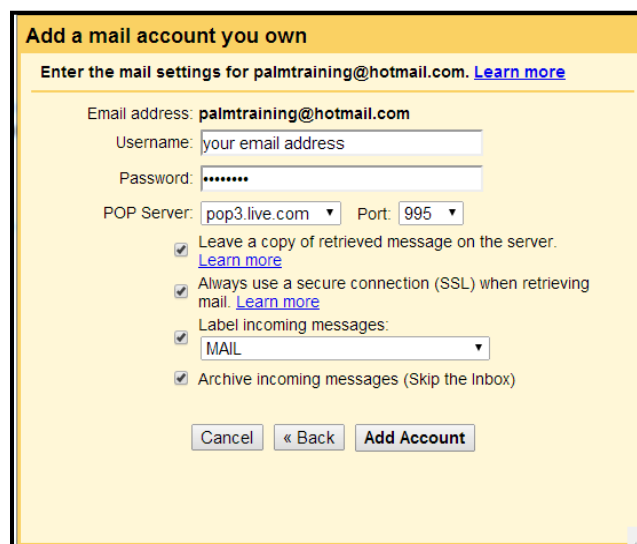
Add a mail account

You can either import emails from palmtraining@hotmail.com to your Gmail inbox, or link the accounts using Gmailify. With Gmailify, you keep both email addresses but can manage emails from both using your Gmail inbox. [More about Gmailify](#)

☒ Link accounts with Gmailify

☐ Import emails from my other account (POP3)

Otherwise, you will have to set the account up manually. You will need the correct POP server and Port number in order to complete the setup.



Add a mail account you own

Enter the mail settings for palmtraining@hotmail.com. [Learn more](#)

Email address: palmtraining@hotmail.com

Username:

Password:

POP Server: Port:

☒ Leave a copy of retrieved message on the server. [Learn more](#)

☒ Always use a secure connection (SSL) when retrieving mail. [Learn more](#)

☒ Label incoming messages:

☒ Archive incoming messages (Skip the Inbox)

Check **Leave a copy** if you want the original email box to store a copy of the forwarded email. Leave **Always use a secure connection** checked if it is, leave unchecked if it's not.

Check **Label incoming messages** if you choose to create a folder and automatically store them, and Check **Archive incoming messages** if you want them to go into a folder and not

show in the inbox. Any archived messages not assigned to a label (folder) will be found in 'All Mail' on the left.

If the wizard is denied access by your email server, simply go to that email provider (not Outlook) and by going into settings forward that email to your Gmail address. You will have to add the account manually to the Alias list as if it were a second Gmail account, using the steps below.

Once you have completed forwarding a POP3 email address to Gmail, you will then see a setting "**When replying to a Message**". Choose to reply to the same address the email was sent to, to keep your outgoing messages organized and flowing as you would like. (see above illustration).

If the email account is not a POP3, but instead an IMAP such as **Gmail or AOL**, you must forward these email accounts manually.

Although AOL is IMAP, you must use Add a mail account to forward the email to Gmail, using these settings:

Email Address; your full address @aol.com

Your AOL password

POP Server is pop.aol.com

Port 995

Check the SSL Box.

Remember. to forward a second Gmail account, sign into that account, go to **Settings > Forwarding and POP IMAP**. Select "**Add a forwarding address**". Enter the Gmail number 1 address here. Now your second Gmail account will forward to your primary Gmail account along with your POP3 accounts.

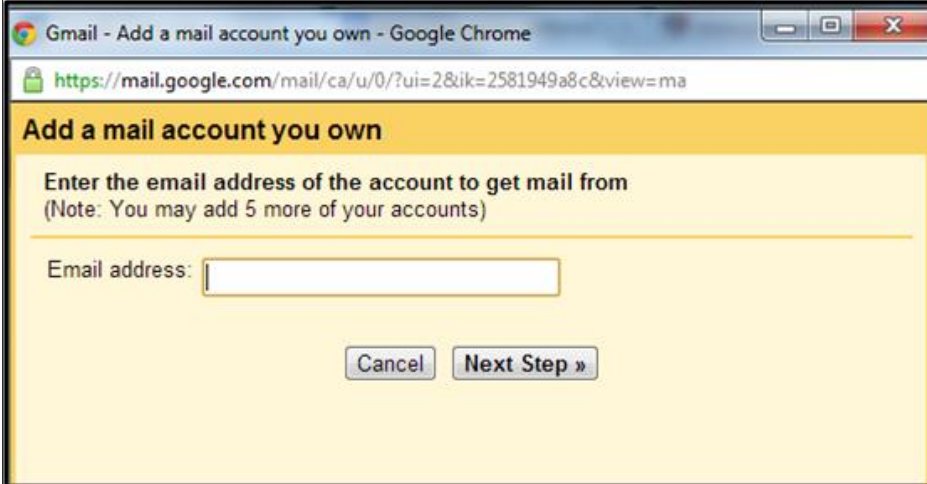
Send Emails Through Gmail from Multiple Addresses

These steps **may or may not** have to be taken. If you were able to successfully “Gmailify” the account, it set up both sending and receiving from that account. If you do not see the forwarded email address listed under “Send Mail As”, then manually add the account to the list with these steps:

To add this account to your list of email “Alias” names. Follow these steps to add the alias:

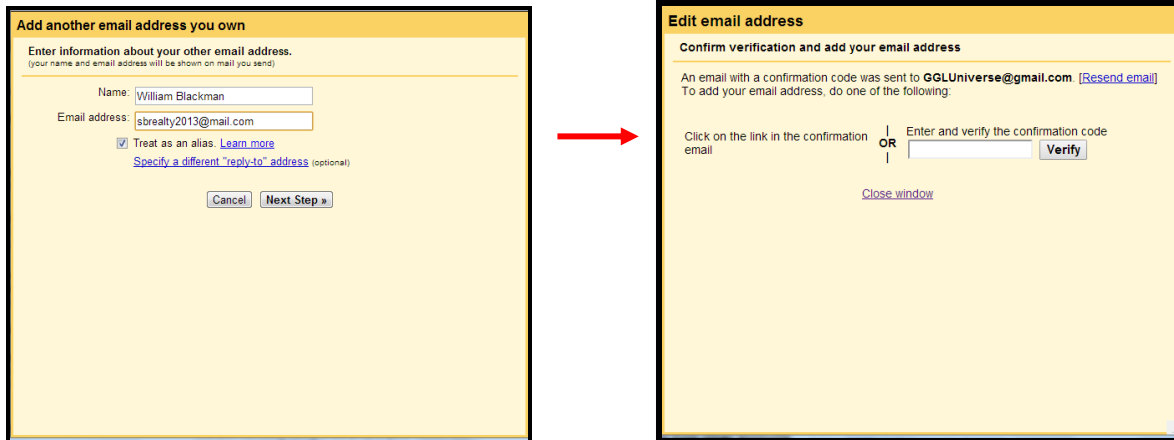
Select **Settings > Accounts > Add another email address**. Add the Gmail or POP email address and click **Next Step**. Select to use as an alias. When you click Next, Gmail will prompt to send email through the Gmail server. That will work best for you here. Next, select

to send an email message to the account with a **verification code**. Copy and paste the code into the wizard. Your email account has now been verified and ready for use.

A screenshot of a web browser window titled "Gmail - Add a mail account you own - Google Chrome". The address bar shows a URL from mail.google.com. The main content area has a yellow header with the text "Add a mail account you own". Below this, it says "Enter the email address of the account to get mail from" with a note "(Note: You may add 5 more of your accounts)". There is a text input field labeled "Email address:". At the bottom, there are two buttons: "Cancel" and "Next Step »".

If the wizard is denied access by your email server, simply go to that email provider (not Outlook) and by going into settings forward that email to your Gmail address. Now you have to manually add the account name to the list by selecting **Add another email address you own**. Add your name and email address. Select to use as an alias. When you click Next, Gmail will prompt to send email through the Gmail server. That will work best for you here.

Next, select to send an email message to the account with a verification code. Copy and paste the code into the wizard. Your email account has now been verified and ready for use. You will now receive email and can send email from this one place in Gmail.



Organize your Inbox With The Labels Tab

System labels are the named folders on the left panel. You may choose to hide the folders you don't need and only show those you use. Labels and Filters work together to create a filing and organizing system for email.

Labels are the folders you create and name. Provide a unique name here, or from the main Gmail screen. Check the box to the left of the message, and open the Labels tab above to assign it to a labeled folder, which will display on the left panel. Select a folder, place the mouse pointer over the arrow to the right, and with the left click of the mouse, open the palette which allows you to color code each folder. You can assign more than one label (category) to a sender. Scroll down a bit and select **subfolder to nest, or assign a sub-label within a label**.

It's easy to move a label into a different folder you have created. Simply select "Edit Label" and then select the new label for which to nest the folder into.

Configure Inbox Tool

If you want to no longer see Google's new tabs for Primary, Promotions and Social mail, here is where you turn it off: Click the gear in the upper right corner, then select **Configure Inbox**. Uncheck the tabs you want to disable.

×

Select tabs to enable

☒ Primary

Choose which message categories to show as inbox tabs. Other messages will appear in the Primary tab.

☒ Social

Deselect all categories to go back to your old inbox.

☒ Promotions

☒ Updates

☐ Forums

Starred messages

☒ Include starred in Primary

Save

Cancel

☐ ☆

☐ ☆

☐ ☆

☐ ☆

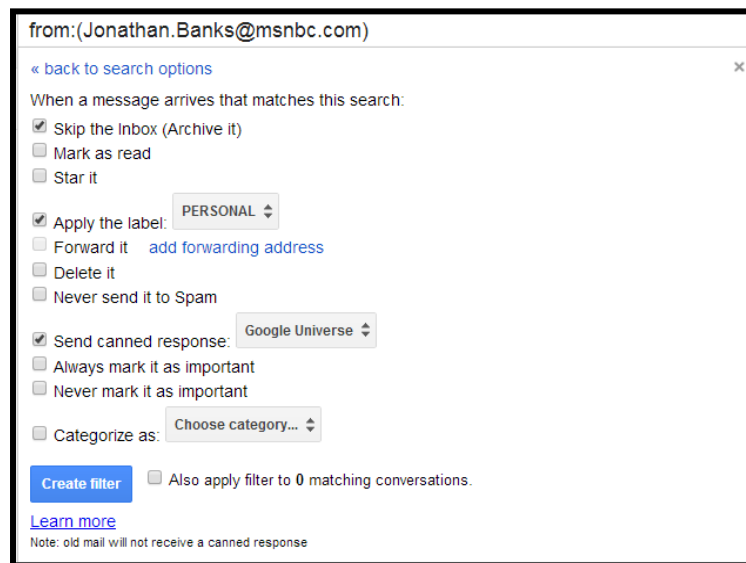
General Labels Inbox Accounts and Import Filters and Blocked Addresses Forwarding and POP/IMAP Add-ons			
System labels	Show in label list		
Inbox			
Starred	show	hide	
Snoozed	show	hide	
Important	show	hide	
Chats	show	hide	
Sent	show	hide	
Scheduled	show	hide	show if unread
Drafts	show	hide	show if unread
All Mail	show	hide	
Spam	show	hide	show if unread
Trash	show	hide	

The update to labels adds your Google+ Circles as an option for people to whom you communicate via the social networking site.

Filter Tabs

Filters and Labels work closely together. Filters may be assigned to a message from a specific sender, a specific topic, or assign a label to incoming messages. Set filters from this tab, or check the box to the left of a message, open the More Actions tab, then select Filter messages like these.

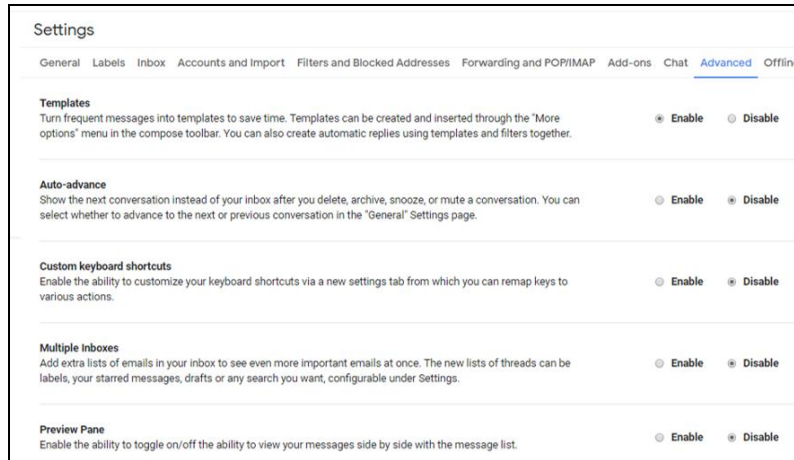
From here you can filter similar messages to come to be directed by way of your filter. You may filter messages by email address, or keywords. You may also filter messages from Settings > Filters > Create new filter.



The screenshot shows the 'Create filter' dialog box in Gmail. At the top, it says 'from:(Jonathan.Banks@msnbc.com)'. Below that is a link '« back to search options' and a close button 'x'. The main section is titled 'When a message arrives that matches this search:'. It contains several options with checkboxes: 'Skip the Inbox (Archive it)' (checked), 'Mark as read' (unchecked), 'Star it' (unchecked), 'Apply the label:' (checked) with a dropdown menu showing 'PERSONAL', 'Forward it' (unchecked) with a link 'add forwarding address', 'Delete it' (unchecked), 'Never send it to Spam' (unchecked), 'Send canned response:' (checked) with a dropdown menu showing 'Google Universe', 'Always mark it as important' (unchecked), 'Never mark it as important' (unchecked), and 'Categorize as:' (unchecked) with a dropdown menu showing 'Choose category...'. At the bottom left is a blue button 'Create filter'. To its right is an unchecked checkbox 'Also apply filter to 0 matching conversations.'. Below the 'Create filter' button is a link 'Learn more'. At the very bottom, there is a note: 'Note: old mail will not receive a canned response'.

Templates allow you to create unique autoresponder messages when you receive messages under certain conditions. Begin with a new message window. Click the arrow in the lower right of the message to open the menu. Create a new canned response by writing the message as a new email, saving it, and then creating a filter that uses the saved response when prompted by an incoming message.

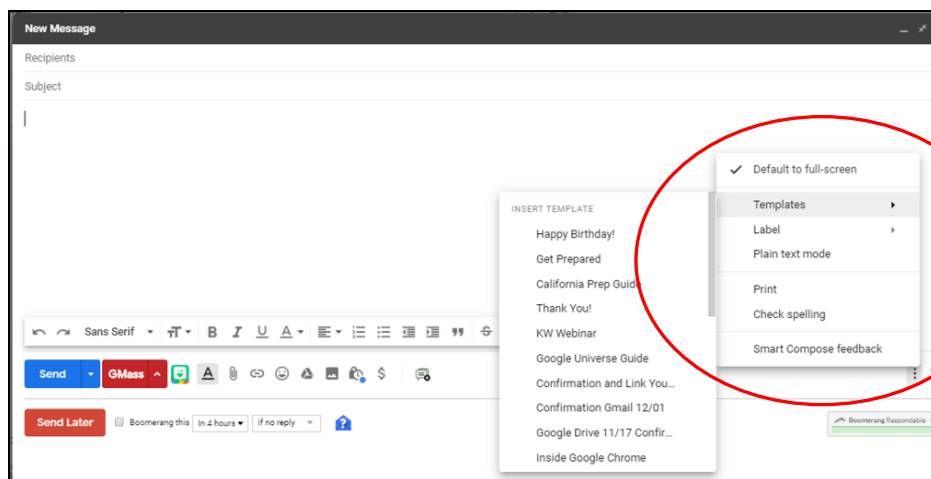
Settings > Advanced



Enable Templates and save your changes.

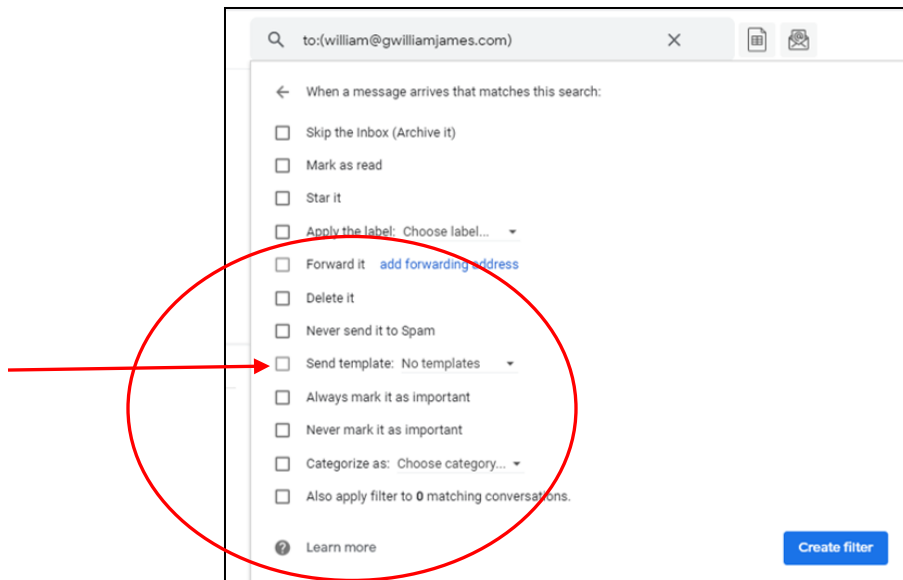
Now, Create a new email message

In the lower right corner, select the three vertical dots, select Templates



Compose a message to save and select Save draft as a template or Select a template from previous messages you've created.

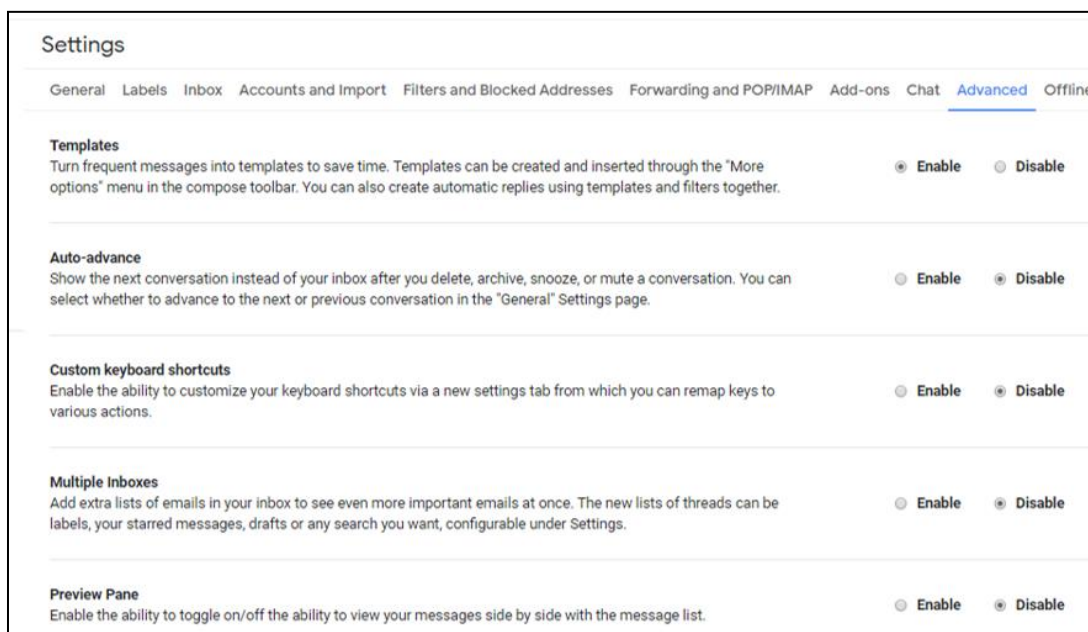
To use a template as an auto response, you first must create a filter. In Settings, select Filters and Blocked Addresses. Then select Add a New Filter. Select to Send Template.



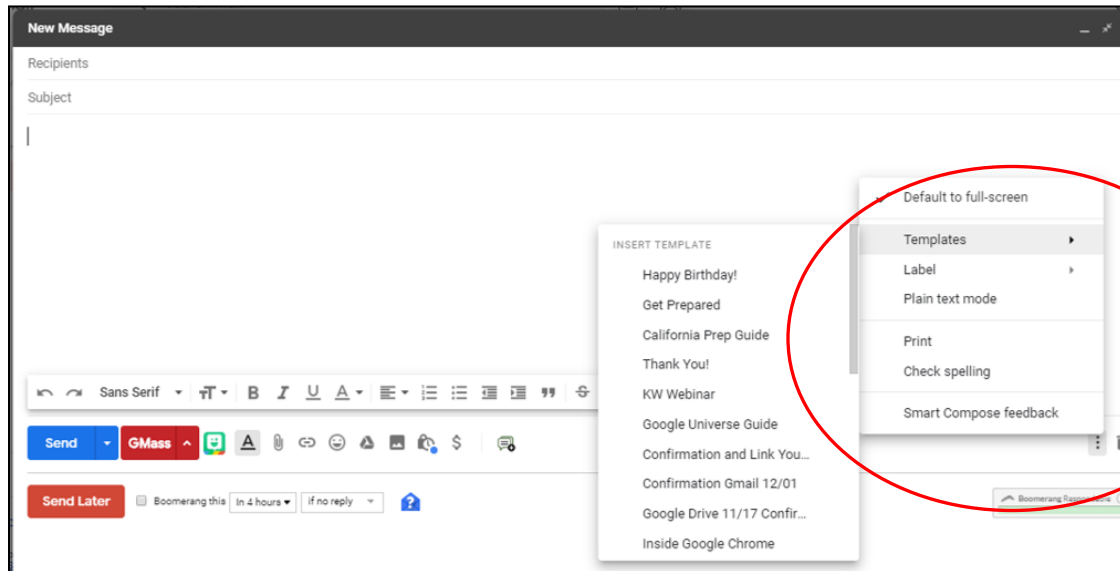
The filter will respond to the sender with the message written in the chosen response. Try it a few times and see how useful a tool it can be for your website, social media or marketing.

Advanced Features

Under the Advanced Tab lies a suite of applications designed for use in Gmail. These apps enhance your user experience and some are really useful. If there is something you find intriguing simply enable the tool and then save the change. You can unlike them the same way. There are a few that have found themselves to be too useful not to become part of the Gmail system.



Templates allow you to create unique autoresponder messages when you receive messages under certain conditions. Begin with a new message window. Click the arrow in the lower right of the message to open the menu. Create a new canned response by writing the message as a new email, saving it, and then creating a filter that uses the saved response when prompted by an incoming message.



Compose a message to save and select Save draft as a template or Select a template from previous messages you've created.

Add photos, videos and documents as links, so the template will save them and send when the message goes out. Unfortunately, you cannot save any attachments to an email.

Use Google Photos > albums> create a link to add photos to an email template

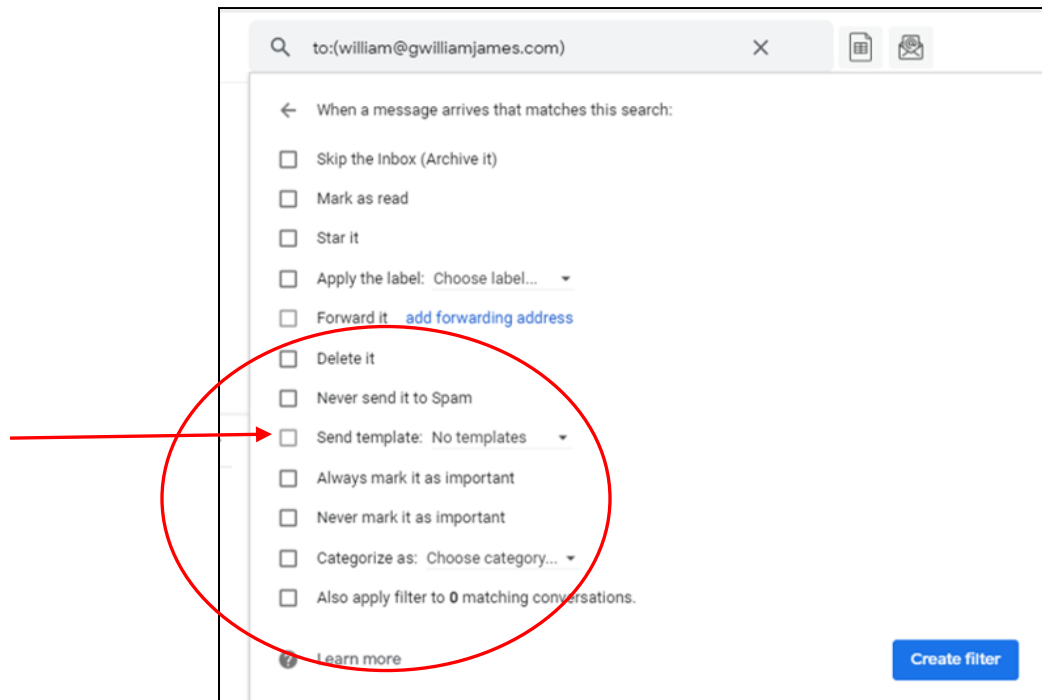
Link the URL of a YouTube video to add video content.

For Documents, create a link for docs in Drive and add the link to the template.

As an example, here is a [group of photos](#) as a link, a [video](#), and a [document](#) that can be added to a template and will send with the message every time.

Automating a Template:

To use a template as an auto response, you first must create a filter. In Settings, select Filters and Blocked Addresses. Then select Add a New Filter. Select to Send Template.



The filter will respond to the sender with the message written in the chosen response. Try it a few times and see how useful a tool it can be for your website, social media or marketing.

Chats Tab

Turn on Chats and activate the additional ways to communicate from within Gmail. Google Hangouts and Google Meet. From here you may now make calls over the internet, IM chats (instant messaging) or video conferencing

Google Hangouts



Once installed on your computer, look to the left panel below your file cabinet. You will see a phone, contacts icon and a “quotation” icon to launch Hangouts. Then invite one to up to nine people to join in! Send a link to begin now or schedule it for later. The link will bring all invitees to the hangout directly from the link in email. It is great to meet with a small group of people for a social chat, a business meeting or a consultation. Add tools like YouTube to share videos with the group or use the Share Screen feature to make a presentation or instruct from your computer, and all invitees will see your screen.

Advanced User Tips and Useful Tricks

Send emails that self-destruct after a certain amount of time

With the latest version of Gmail, you can send emails that will automatically erase themselves out of existence after some amount of time. They don't allow recipients to forward them to anyone else, either, so they're perfect for when you need to send super-secure emails that are for the recipient's eyes only. To send a self-destructing email, start by composing a new message. Next, look at the row of icons near the “Send” button and find the one that looks like a padlock with a clock on it. That icon toggles “confidential mode” on or off.

Send an email that requires recipients to go through 2-step verification to read.

For an even deeper level of security, you can use “confidential mode” to enable 2-step verification on emails you send. This means that your recipient must enter a code sent via SMS to their phone in order to open the email.

Grant someone else access to your Gmail account without revealing your Gmail password.

If you need to grant Gmail access to someone else, you can do so by delegating account access. This is useful if you need to give your assistant access to your account, or if you're planning on being out of the office for an extended amount of time). The process to set up and remove account delegates [can be found here](#).

Automatically open your next email.

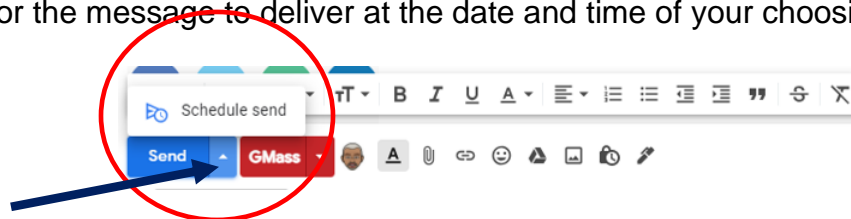
If you want to speed up the process of going through your inbox in the morning, you can do so by enabling “Auto-advance” within the Settings area, in the “Advanced” tab. Whenever you archive, mute, or delete an email, it’ll automatically display the next email in your inbox. This is one of those Gmail tips that doesn’t seem to save a lot of time individually, but over the course of hundreds or thousands of emails, the time savings can quickly add up.

Preview Emails in a Pane

Most desktop email programs like Outlook offer a preview—you click the message in a list and see it in another pane of the window. In Gmail, turn this on under **Settings > Inbox > Reading pane > Enable reading pane**. Then scroll down and click Save changes. Your browser window will refresh, and when it loads, you’ll see a four-line drop-down menu on the top right. Click it to select how you want to preview your messages: below your email (horizontal split) or to the right (vertical split). When there’s no message selected, the pane provides a preview of how much space your messages are using out of your allotted space.

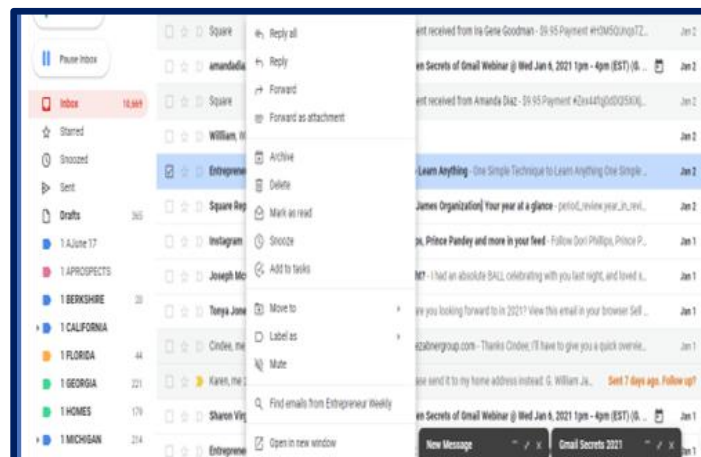
Schedule emails

Next to the blue Send button, click the up arrow and select “schedule send”. You can arrange for the message to deliver at the date and time of your choosing.



Right-click a message thread, open your options

From your inbox, simply right-click any email and open a quick access menu. Often you don’t have to open a message to manage the message, move across tabs, snooze or archive emails, or open an email in a new window. A real time-saver.

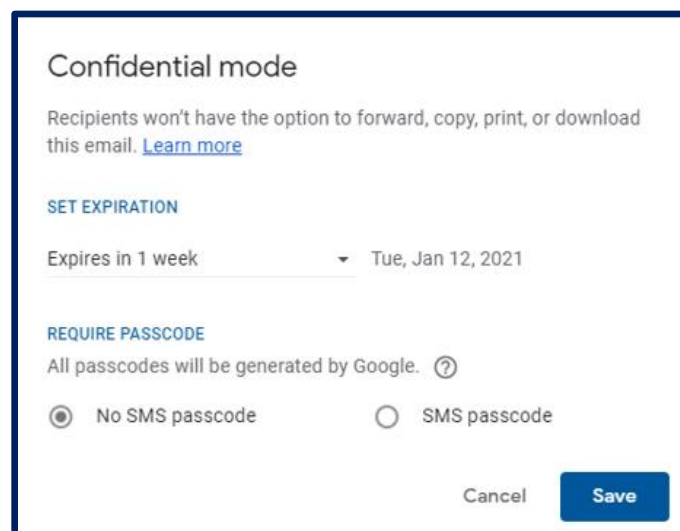


Send and request money

Did you know you can send or request payments right from Gmail? If you have Google pay set up with your account information, you can securely send and receive payments right through your Google account, from within Gmail. Click the dollar symbol in the compose menu and enter the amount to send or request.

Messages don't have to be always available

Use Confidential mode to limit a message from being copied, downloaded or forwarded. You can also determine how long the email will be available to whom you sent. Using the padlock symbol on compose menu on the web or the three vertical dots (menu) on mobile, create settings and send the message.



The image shows a 'Confidential mode' settings dialog box. At the top, it says 'Confidential mode' and explains that recipients won't have the option to forward, copy, print, or download the email, with a 'Learn more' link. Below this is a 'SET EXPIRATION' section with a dropdown menu currently set to 'Expires in 1 week' and a date 'Tue, Jan 12, 2021'. The next section is 'REQUIRE PASSCODE', stating 'All passcodes will be generated by Google.' with a help icon. There are two radio button options: 'No SMS passcode' (which is selected) and 'SMS passcode'. At the bottom right are 'Cancel' and 'Save' buttons.

Get notifications for certain emails

You don't necessarily have to get buried under a mountain of notifications from the Gmail mobile apps: On iOS or Android, go into the Gmail app settings, select your email address, then choose **Notifications**. You can set alerts to appear for "high priority" emails only, and this works separately to the notification settings configured at the Android or iOS level.

Use Gmail offline

The way that offline Gmail works has changed down the years, but right now you can type "mail.google.com" into a Chrome tab to get at a cached version of your inbox even when there's no connectivity. You do have to enable the feature under the Offline tab of Gmail's settings on the web first though, and you can choose how much email gets synced locally.

Try Boomerang

A good Gmail third-party add-on is Boomerang, a service that allows you to schedule when your emails will be sent from your account. If you type a message on Sunday but don't want it sent until Monday at 9am, Boomerang can handle the job. Also get delivery receipts customized by elapsed time or clicks.

